

Policies and Procedures Regarding New Online Content and Functionality

Website Content

Purpose and Standards

Heartland Educational Consortium is committed to making its website accessible to all users by ensuring that all individuals have an equal opportunity to participate in the Consortium's programs and services, including those delivered through electronic and information technology, except where doing so would impose an undue burden or create a fundamental alteration of the program or service. We are committed to making our website/webpages compliant with the World Wide Web Consortium's (W3C's) Web Content Accessibility Guidelines (WCAG) 2.0 Level AA and the Web Accessibility Initiative Accessible Rich Internet Applications Suite (WAI-ARIA) 1.1. We strive to ensure that people with disabilities can access our services, participate in our programs, and benefit from our community resources.

Requirements

All new and redesigned web pages must be in compliance with the standards stated above. A template for all future web pages will be used that meets the accessibility standards, and anyone wishing to add content to the website must use this template. In addition, all content will be approved by the Webmaster before being published to the website.

Evaluation

To improve the accessibility of our website, Heartland Educational Consortium reviews the site's accessibility manually in conjunction with outside web tools (WAVE web accessibility evaluation tool: <http://wave.webaim.org/>) on a quarterly basis and/or whenever new content is published. A current WAVE report is available at <http://wave.webaim.org/report#/www.heartlanded.org>. Adjustments are then made as necessary.

Feedback Process

Heartland Educational Consortium will provide users with the opportunity to provide feedback regarding the service provided to customers with disabilities. Information about the feedback process will be readily available to all customers and notice of the process will be made available by the Webmaster. Contact information will be provided for users to notify Heartland Educational Consortium of any issues:

Phone: (863) 531-0444
Mail: Lisa Shin, 1096 US Hwy 27 North, Lake Placid, FL 33852
Email: lisa.shin@heartlanded.org

Training

Employees of Heartland Educational Consortium that are responsible for developing website pages, contributing content to website pages, or maintaining the website will complete accessibility training through the World Wide Web Consortium's Web Accessibility Initiative, specifically the tutorials and presentations available at <https://www.w3.org/WAI/train>. Webmasters and content creators will review new guidelines annually.